



GUTMANN

# *Quick guide*

Clear browsing history

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## ***Clear browsing history***

Sometimes the devil is in the details - in this particular case in the browser, because every now and then it can happen that the login to tuulo fails and an error message pops up instead.

We explain in detail how users can quickly delete the cache in the **Microsoft Edge, Firefox and Google Chrome** browsers - after which the login will work as usual.



***Microsoft Edge***

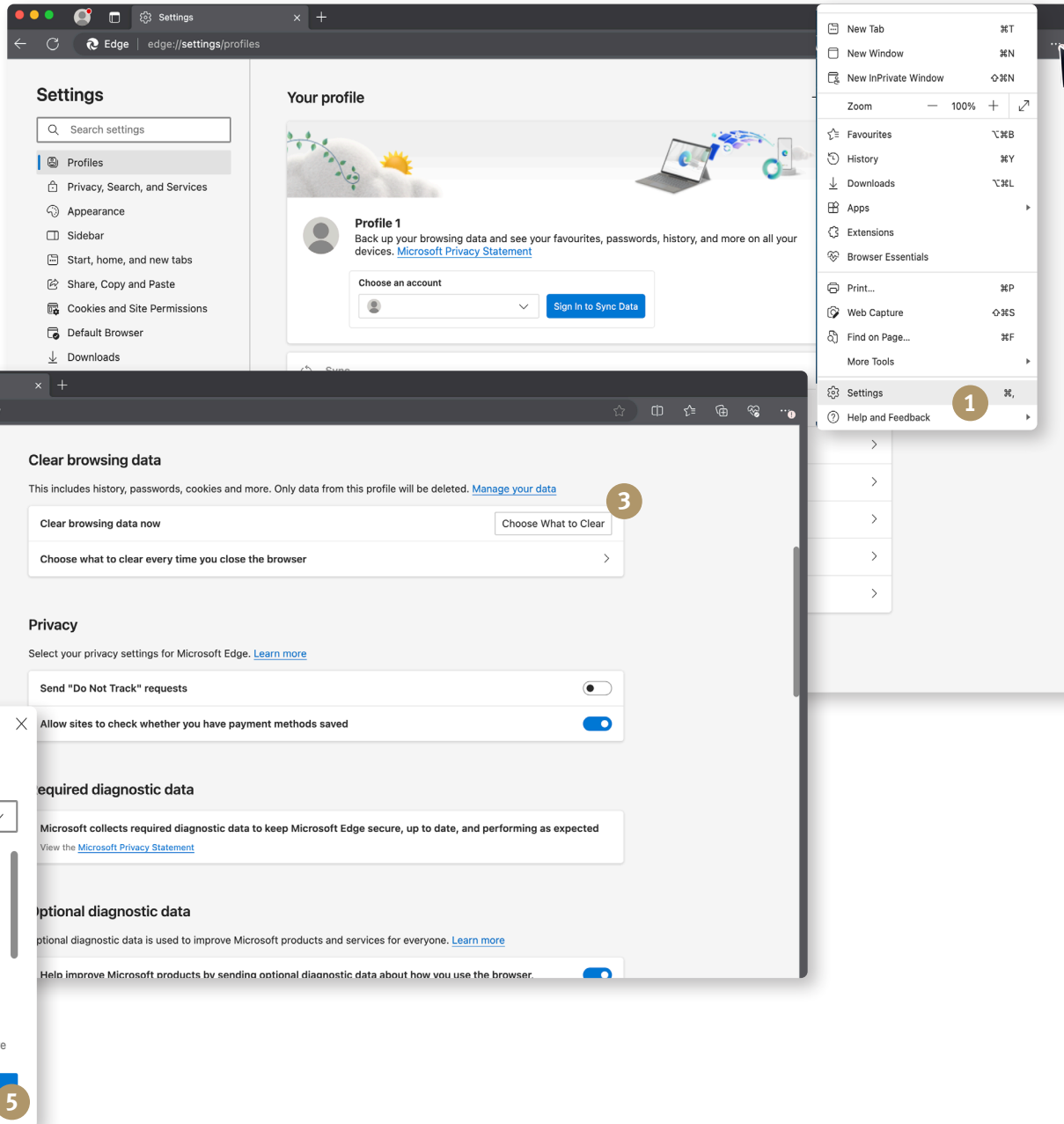


***Firefox***



***Google Chrome***

# Microsoft Edge



Click on **1** “Settings and more”.  
After that click on “settings”.

Click on **2** “Privacy search and services”.

Navigate to **3** “Clear browsing data”.

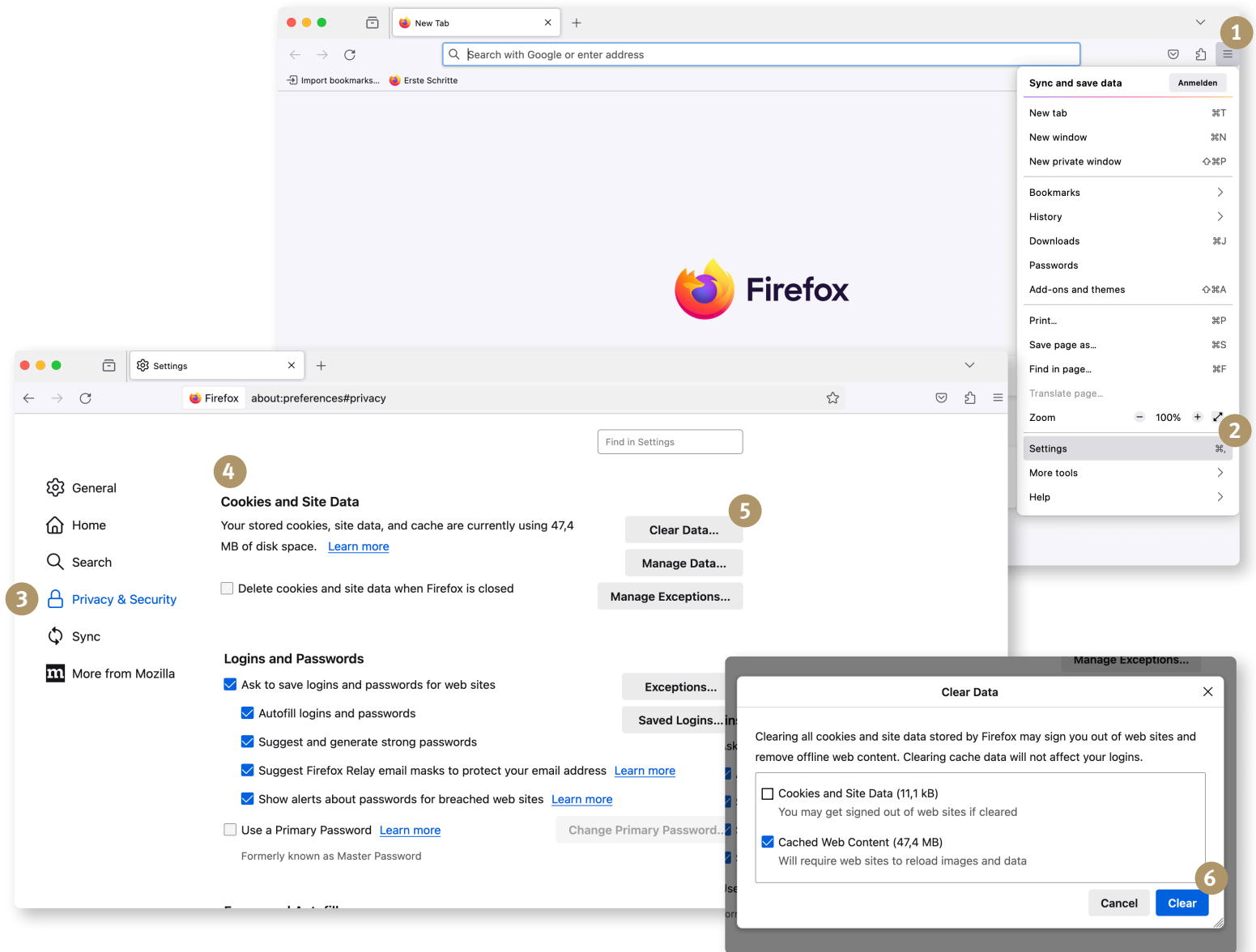
Select **4** the elements to be cleared by ticking the boxes.  
Delete browser data with **5** “Clear Now”.

# Firefox

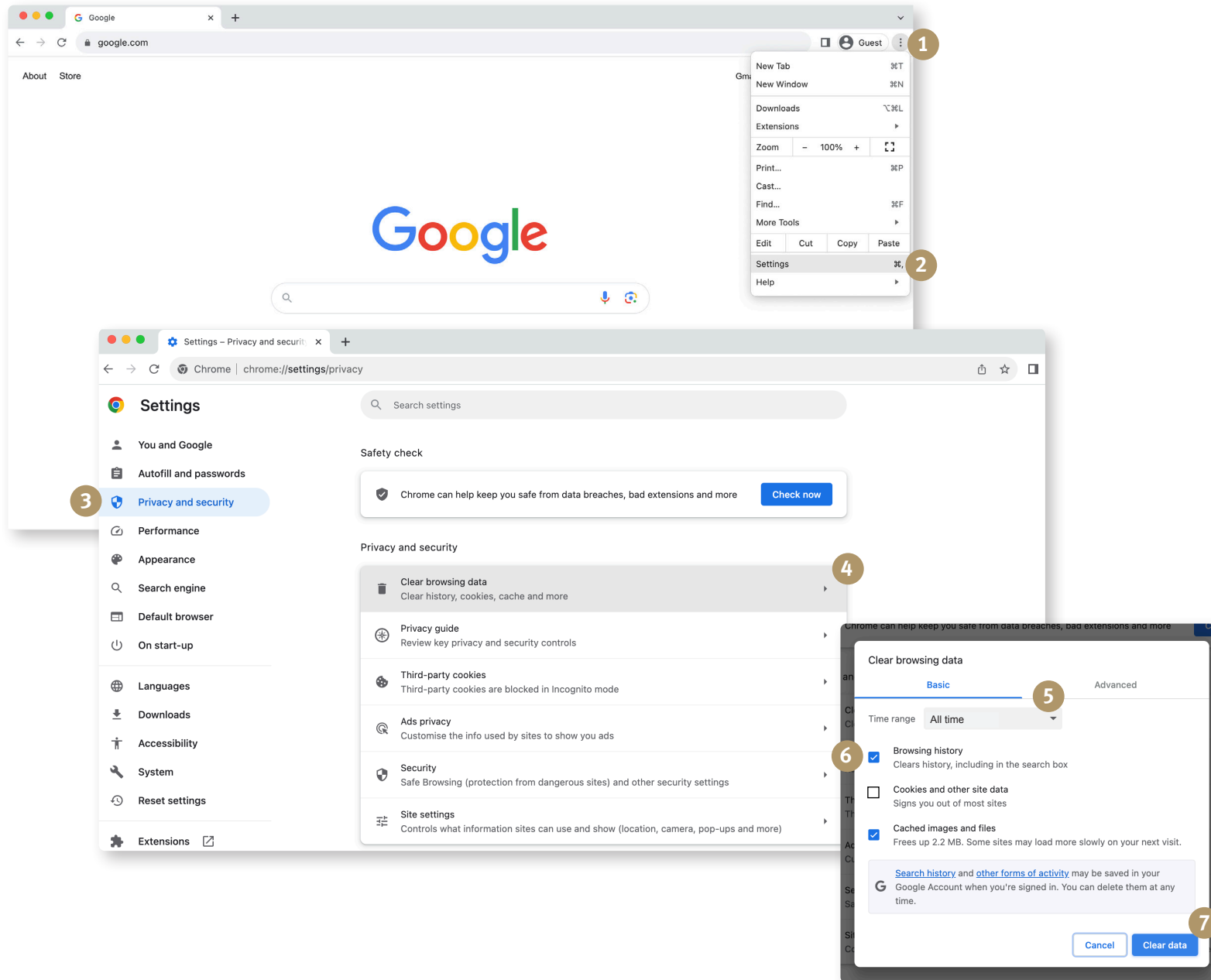
Click on **1** “Open application window“, click on **2** “Settings“.

Click on **3** “Privacy & security“, navigate to **4** “Cookies and Site Data“ and click on **5** “Clear Data“.

Tick box “Cached Web Content“ and **6** “Clear“ to delete the cached Web Content.



# Google Chrome



Click on **1** “Customise and manage Google Chrome”, and click on **2** “settings”.

Click on **3** “Privacy and security”. Select **4** “Clear browsing data”.

Select time range **5** “All time”, select **6** “Browsing history” and “Cached images and files”.

And click on **7** “Clear data”.

*tuulo should now work properly again in each of the three browsers and login should be possible.*





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